



Dogness Rover App Feeder User Manual



BEFORE USING THIS PRODUCT, PLEASE READ THIS MANUAL

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ABOUT THE PRODUCT MANUAL

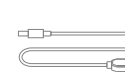
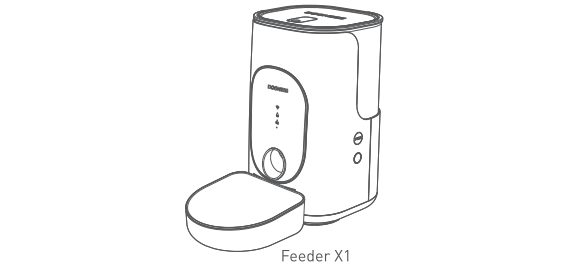
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PRODUCT CONTENTS



USB Powercord X1



User Manual X1



Warranty Card X1

NOTE: In an effort to provide the best user experience for you and your pet, our products are continually updated and improved. Therefore this user manual may have slight differences from the actual product.

SPECIFICATIONS

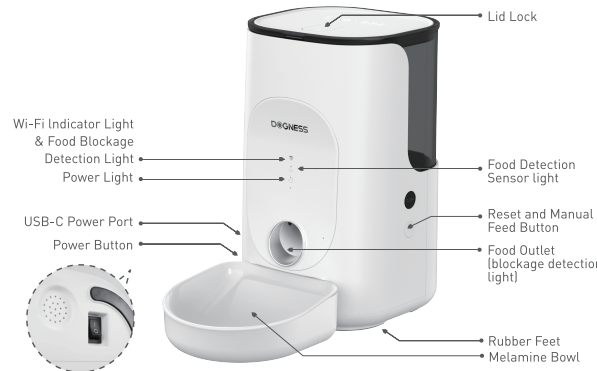
Product Name: Dogness Rover App Feeder
Model: F16-M
Size: L13.8"x W7.99" x H12.68"
Weight: 5.0 lbs.
Capacity: 4 Liters
Material: ABS / Melamine
Rechargeable Battery: 5000mAh
Network: 2.4GHz & 5GHz Wi-Fi
Smartphone Compatibility: Android 5 or above, iPhone 7 or above
Power: 5V 1A
Includes: Feeder, USB Power Cord, Melamine Bowl, User Manual & Warranty.

*The device needs to be used with a 5V/1A power adaptor.

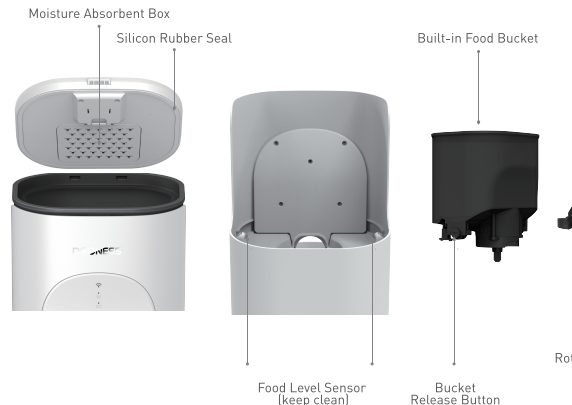
FEATURES

- **CAPACITY:** Holds up to 4 liters of dry kibble, feeds up to 20 meals per day, 39 portions per meal.
- **CLOG - FREE DISPENSER:** Anti-food jamming design ensures the food is delivered on time, every time.
- **INSECT & MOISTURE-RESISTANT:** Built-in top cover silicone seal keeps the food fresh and dry. The food outlet closure prevents insects from entering while reducing moisture.
- **DUAL-POWER MODE:** Powered with a USB power cord and rechargeable lithium battery, supports wireless use.
- **POWER SAVING DESIGN:** When powered by the battery, the feeder enters "Sleep-Mode" when idle to conserve energy.
- **UNINTERRUPTED POWER SUPPLY:** Maintains the feeding schedule and WiFi connection during a power outage.
- **LOW FOOD NOTIFICATION:** When the food level is low, it will automatically send a notice to your smartphone to replenish the supply.
- **DURABLE:** Break-Resistant, BPA-Free Melamine food bowl. Resists against scratches, chips and stains. Easy to clean and dishwasher safe.
- **REMOVABLE TRANSPARENT BUCKET:** With the transparent bucket it's easy to see the food level. Simple to disassemble and clean.
- **PAW PROOF:** Push-and-pull lid and food outlet closure keep it inaccessible to prying paws.
- **AI COMPATIBILITY:** Alexa.

PRODUCT OVERVIEW



Power Button: When connected to power, press the power button to ensure the feeder is turned on



POWER SUPPLY



SLEEP MODE:
When using battery power, after a short idle period, the feeder will enter low-power sleep mode to conserve energy. Functions of the feeder will be limited to the scheduled feeding plan and notifications. Full functions will be restored including the camera when the app is opened.



Power on the feeder by plugging the USB cord and adaptor into a power outlet.
Press the power button to ensure the feeder is turned on
Make sure both your smartphone and the feeder using the same Wi-Fi networks.
(2.4 Ghz and 5 Ghz Wi-Fi networks are available)

To maintain a reliable network connection, please place the feeder within close proximity to the WiFi router.

INSTALL THE DOGNESS APP



Scan the QR code to download the "Dogness"App

Support
Android/iOS download

DOWNLOAD THE APP OR SCAN THE QR CODE TO INSTALL

FEEDER & SMARTPHONE PAIRING



The feeder can be connected to the App using three different methods: 1. Scanning of the QR code on the feeder; 2. Bluetooth pairing or connecting the device via hot spot; 3. Manual Set-up (most commonly used). The feeder is operational once it is connected to your Wi-Fi network.

Description of the indicator light functions	
Function	Description
Reset Button	1. Pressing twice will manually feed 1 serving. 2. Press and hold for 6 seconds until it makes a "DingDong" sound to reset the feeder.
Food Detection Sensor Light	When the food level is at or less than 25% full, the yellow light will begin to flash.
Wi-Fi Indicator Light & Food Blockage Detection Light	Green indicator Light: 1. Slow Flash; configuration mode, feeder is ready to connect to your Wi-Fi network. 2. Fast Flash; pairing mode, feeder is attempting to connect to the Wi-Fi network. 3. Solid Light; connected, normal operation. Red Indicator Light: Slow Flash: Food is Blocked. OFF: In Sleep Mode & Battery Powered.
Power Light	1. Battery Charging: Solid Red Light 2. Charging Complete: Solid Green Light 3. Low Battery: Flashing Red Light 4. Normal Operation: Light is Off

PRECAUTIONS

1. Fill the food bucket before using the feeder for the first time.
2. When plugging and unplugging the adapter, do not pull on the power cord directly.
3. Don't insert foreign objects into the feeder, modify or attempt to repair this product without prior authorization from a Dogness representative.
4. Please use original USB power cable.
5. When the food level indicator light is on, the feeder contains about 50 portions only (5g estimate for each portion). Please add food ASAP.
6. This product is only suitable for indoor use, avoid direct sunlight exposure.
7. This device contains electronic parts and is not waterproof. It is not recommended to be used in moist or wet environments.
8. This product is not suitable for any other purposes except feeding pets.
9. This is not a toy, those who lack relevant experience and knowledge (including children) must use it under the supervision and guidance of a responsible adult.
10. Clean and maintain this product.
11. If the product fails or produces smoke, or abnormal heat, please disconnect from power and contact customer service at [US] 1-833-DOGNESS [364-6377].

FAQ

Q. Why is the indicator light on when i first use it?

A. Fill the bucket with dry food above the sensor window and press the reset button and the light will disappear.

Q: Why cant i connect the feeder to the internet?

A: Check the network (Wi-Fi) configuration, then press and hold the button on the feeder for 6 seconds to re-set it (beep), and release. Wait for the green light to start to flash slowly, follow the set-up process on the app, enter your Wi-Fi account user name and password, and reconnect.

Q. Is there another way to connect to the feeder?

A. Try using the device "hot spot" connection method. On the page where the App failed to connect, click the orange font "Reconnect to device hot spot connection mode" which is under "Reconnect". Before using the hot spot connection, press the RESET button for 2 seconds until the indicator light flashes blue, then enter the device selection page, select the device to be connected, and follow the prompts.

Q. I am still having trouble, who can i contact?

A. Contact customer service at 1-833-Dogness [364-6377] or email: contact@dogness.com

Q. Why wont the food dispense?

A. The food bucket may be empty or the Wi-Fi network is disconnected or delayed or it could be obstructed.

Q. What can I do if my App account suddenly fails to login?

A. First, make sure that the network is normal and if you share the feeder with a friend check to see if they're logged into the account. Otherwise, it is recommended to reinstall the App again. Android users can clear the cache by going to settings in their smartphone and try again.

Q. I want to change my account number and information within the App, how do i do that?

A. The App does not support direct replacement of the account. It's suggested to set-up and register a new account using a different email address or phone number than previously used. Make sure to uninstall and reinstall the App.

If you have any other questions, please visit our website at <https://www.dogness.com>.

Entrusting Party: Dogness Group LLC

Address of Entrusting Party: 4116 W Spring Creek Pkwy, Plano, TX 75024

Manufacturer: Jiasheng Enterprise Co., Ltd.

Address of Manufacturer: No. 3 W Yuehua Rd, Tongsha New Industry Park, Dongguan, Guangdong, China 523127

Website: www.dogness.com

Customer Service Hotline [U.S.]: 1-833-DOGNESS [364-6377]

名称	F16-M喂食器说明书(英文版)		
文件编号	JS21MKTPKD229CH	文件版次	3.0
尺寸	630*90mm		
材质工艺	128g哑粉 风琴折		
设计	赖伟全	时间	2023/10/20
审核			